

Swimming Pool Backwash & Draining Guidelines

New Braunfels Utilities (NBU) is committed to the health and safety of New Braunfels water and wastewater infrastructure as well as the local and regional waterways. The following are the best management practices that residential and commercial pool owners and operators shall adhere to.

Discharging into the Storm Sewer (A network of pipes and channels carrying storm and surface water to surface water bodies such as streams and lakes)

- *Swimming pool filter backwash, chlorinated, or salt laden pool water may not be discharged to a storm sewer system or waterway per Federal, State, and City of New Braunfels Stormwater Ordinance Article 2016-74, Section 143.6.*
- Any pool drainage that is discharged into a storm sewer must have a residual chlorine of <0.01 mg/L. pH requirement 6 -9.
- Salt water pools are prohibited from draining into the storm sewer.
- Filter backwash is prohibited from being discharged into the storm sewer.

Violations of these rules are enforceable by the City of New Braunfels' Stormwater Management Program Article 2016-74, Section 143.6.

Discharging into the NBU Sanitary Sewer

- All efforts shall be made to keep the pool drainage/backwash within the respective customer's property lines before alternative draining methods are adopted.
- Drainage into adjacent properties is strictly prohibited unless expressed written permission is provided from impacted property owners.
- The pool owner shall assume all liabilities in the case of any property damage on or off their property due to pool water discharge.
- Pool owners discharging pool drainage into the sanitary sewer must apply for *and receive* approval from the NBU Water Treatment and Compliance before the drainage is released.
- Any pool drainage that is discharged into the sanitary sewer must be at or under a residual chlorine reading of <2.0
- The pool owner must ensure the appropriate discharge flow rate to avoid back-up or overflow of the sanitary sewer.
- The pool owner assumes all liabilities for any damages that may occur due to utilizing the sanitary sewer for pool discharge on or off their property.
- Prevention of soil, sediment, rock, debris, filter media, or other solid material entering the sanitary sewer must be ensured while discharging into the sanitary sewer.

****Failure to comply with any of these rules will result in penalties up to termination of services.*

NBU Sanitary Sewer Swimming Pool Drainage Application

(Please print clearly)

Customer Name: _____ NBU Account # _____

Address: _____

Daytime Contact: _____ Evening or Cell Contact: _____

Email _____

How much water do you plan to discharge? _____

Type of pool (circle one) Chlorine Salt Other (explain) _____

Drainage Method (circle one) On-property Sanitary Sewer

Chlorine Level (if applicable) _____

Other known chemicals in the planned discharge (clarifiers, pH balancing agents, algaecides, etc.)

By signing this application,

- I understand that this does not grant me permission to drain until approved;
- I am assuming all liabilities for any property damages that may occur to my property, adjacent properties, and NBU's sewage infrastructure due to improper drainage;
- I have exhausted all efforts to keep the pool discharge on my property before alternative draining methods;
- I have attached written, expressed permission to drain onto adjacent properties by their respective owners (if applicable, will be verified).

Date _____

Pool Operator Print _____

Pool Operator Signature _____